

## Kentucky Child Care Provider Survey – Impact of COVID-19 Pandemic

### Welcome

**Governor Andy Beshear recently announced the limited re-opening of child care beginning on June 15. As the state considers how to re-open the economy, we are asking child care providers to share the challenges they face and to comment on what they need to protect children, families, and our state's supply of child care providers.**

**The survey will help organizations and policymakers understand the ongoing impacts of the pandemic on the child care sector in Kentucky, as well as improve upon solutions at the federal, state and community level.**

**This survey is being conducted in partnership by United Way of Kentucky, Prichard Committee for Academic Excellence, Kentucky Youth Advocates, Child Care Advocates of Kentucky, Metro United Way, Learning Grove, and United Way of Greater Cincinnati.**

**Your answers will be kept confidential. Results from this survey will only be reported in group form and will not identify you or any other individual.**

**The survey will take less than 15 minutes to complete. If you have any questions about this survey, please contact [perry.papka@prichardcommittee.org](mailto:perry.papka@prichardcommittee.org).**

**This survey is for everyone - including center-based programs, family child care programs, and others. Not all questions will apply to each of you, but we want to gather as wide a perspective as we can about what's happening.**

**We hope you are staying safe and healthy, and we thank you sincerely for everything you're doing, including taking the time to share your experiences and challenges.**

## Kentucky Child Care Provider Survey – Impact of COVID-19 Pandemic

### Understanding Who You Are

1. Does your program have multiple locations?

Yes

No

2. In what city is your primary program located?

3. In which county is your primary program located?

4. In what zip code is your primary program located?

5. What type of business/program are you?

Licensed Type I Child Care Center

Licensed Type II Child Care Center

Certified Family Child Care Home

Registered Provider

6. How many children does your program typically serve?

Fewer than 10

Between 10 and 25

Between 25 and 50

Between 50 and 100

More than 100

7. What age group(s) does your program/business serve? (Check All that Apply)

- Infants (6 weeks to 12 months)
- One Year Olds & Two Year Olds
- Three Year Olds & Four Year Olds
- School Age Children (5 years and up)

8. What percentage of children enrolled at your business/program were funded by the Child Care Assistance Program (CCAP) in January 2020?

- Fewer than 10%
- Between 10 and 25%
- Between 25 and 50%
- Between 50 and 100%
- None

9. How many employees does your business/program have? Please include your typical workforce (whatever was true before any recent changes due to the COVID-19 pandemic). If you operate more than one center, please include your entire workforce across all locations.

- Fewer than 5
- Between 5-10
- Between 10-20
- Between 20-50
- More than 50

10. What is your role?

- Teacher, including lead, assistant, associate, etc.
- Director / Administrator / Owner
- Coach / PD specialist
- Other (please specify)

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### Understanding The Impact On Your Program & Families You Serve

11. To what extent is the child care program you work in/operate open or closed due to the Covid-19 pandemic? (Check one)

- We are completely closed.
- We are closed to everyone except children of essential personnel and operating as a limited duration center.

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12. If your program is open as a limited duration center, what percentage of your enrollment capacity is being served? (Check one)

- Between 0 - 25% of our capacity
- Between 26 - 50% of capacity
- Between 51 - 75%. of capacity
- Between 76 - 100% of capacity

13. If your program is open as a limited duration center, how does the number of staff hours worked per week compare to the typical staffing level? (Check one)

- Between 0 - 25% of typical staffing level
- Between 26 - 50% of typical staffing level
- Between 51 - 75% of typical staffing level
- Between 76 - 100% of typical staffing level

14. If your program is open as a limited duration center, what percentage of operating expenses do parent fees, CCAP reimbursement and co-pays cover?

- Between 0 - 25%
- Between 26 - 50%
- Between 51 - 75%
- Between 76 - 100%

15. If your program is open as a limited duration center, have you had to lay off staff? (Check one)

- Yes, laid off.
- No
- No staff to lay off because I'm a family child care provider without staff

16. If you answered "No" to the previous question please select the number of weeks your program can last – from today's date - before staff are likely to be laid off. (Check one)

- 1-2 weeks
- 3-4 weeks
- 5-6 weeks
- more than 6 weeks
- I don't know

17. If you are operating as a limited duration center, what do you expect will be the single largest expense for your business/program this month (May 2020)?

- Rent/mortgage
- Insurance
- Utilities
- Employee wages
- Supplies
- Loan payment (not including mortgage payment)
- Other (please specify)

18. If you are operating as a limited duration center, how are your program staff being financially supported? (Check all that apply)

- Being paid full salaries
- Being paid partial salaries
- Being provided with paid leave
- Being allowed to use all accrued leave
- Having benefits be paid for (full or partial)
- Having staff take advantage of unemployment insurance
- Other (please specify)

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19. If your program is closed, have you had to lay off staff? (Check one)

- Yes, laid off.
- No
- No staff to lay off because I'm a family child care provider without staff

20. If you answered "No" to the previous question please select the number of weeks your program can last – from today's date - before staff are likely to be laid off. (Check one)

- 1-2 weeks
- 3-4 weeks
- 5-6 weeks
- more than 6 weeks
- I don't know

21. If you are closed, how are your program staff being financially supported? (Check all that apply)

- Being paid full salaries
- Being paid partial salaries
- Being provided with paid leave
- Being allowed to use all accrued leave
- Having benefits be paid for (full or partial)
- Having staff take advantage of unemployment insurance
- Other (please specify)

22. If your program is closed, are you charging tuition to families during this time?

- Yes
- No
- Yes, at a reduced rate

23. If you are closed, what do you expect will be the single largest expense for your business/program this month (May 2020)?

- Rent/mortgage
- Insurance
- Utilities
- Employee wages
- Supplies
- Loan payment (not including mortgage payment)
- Other (please specify)

24. The Division of Child Care announced that centers will receive a stipend and continue to pay Child Care Assistance (CCAP) and parent co-pays to help cover losses during the shutdown. With combined federal and state assistance, will your program be able to cover the costs of being closed?

- Yes
- No

25. When allowed by the state, do you plan to reopen your program?

- Yes
- No

If no, please describe why.



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### Understanding How Federal & State Responses May Assist You

26. When it comes to the current and future sustainability of your child care program, what are you most worried about? (Though we know these are all important, please rank them in order from 1 to 8, with 1 being the thing you worry the most about and 8 being the least).



Paying staff or paying myself as a solo provider



Making / missing rent or mortgage payments



Making / missing utility payments



Paying for staff or my own health insurance and other benefits



Finding and paying for protective and cleaning supplies for staff or myself



Whether staff will come back after the pandemic is over



Whether families will come back after the pandemic is over



Health and Safety of children and staff after pandemic is over

27. What kinds of support might your business/program need to continue operations and/or re-open due to the impact of the COVID-19 pandemic? (Check all that Apply)

- Regulatory relief - Changes to licensing requirements
- Regulatory relief - Changes to CCAP Attendance Requirements
- Low-interest loans
- Forgivable loans
- Grants to pay staff during a closure
- Grants to pay for fixed costs during a closure (for example: rent/mortgage, insurance, utilities)
- Grants for reopening costs
- Help with applying for government resources
- Other (please specify)

28. Have you applied for and/or received emergency assistance through the Small Business Administration (SBA) Paycheck Protection Program (PPP)?

- Applied for but not yet received assistance through Paycheck Protection Program (PPP).
- Applied for and received assistance through Paycheck Protection Program (PPP).
- Have not applied.

29. Have you applied for and/or received emergency assistance through the Small Business Administration (SBA) Economic Injury Disaster Loan program?

- Applied for but not yet received assistance through Economic Injury Disaster Loan (EIDL).
- Applied for and received assistance through Economic Injury Disaster Loan (EIDL).
- Have not applied.

30. Please provide any additional information that would help state/national organizations and policymakers understand the challenges you are facing.